

**CONCERNS ABOUT SAFETY OR QUALITY OF CARE**

THE JOINT COMMISSION PUBLIC NOTICE

All members of the general public and any individual who has a concern regarding patient safety or quality of care concerns are encouraged to contact RTTC for resolution at (615) 346-8182 or email [PatientRepresentative@rttconsultants.com](mailto:PatientRepresentative@rttconsultants.com).

All members of the general public and any individual have the right to contact the Joint Commission directly if they have a patient or quality of care issue and/or concern that the organization has not addressed. You may send your complaint by email, fax or mail at the below address:

Division of Accreditation Operations Office of Quality Monitoring  
The Joint Commission  
One Renaissance Boulevard  
Oakbrook Terrace, IL 60181  
Or faxed to 630-792-5636  
Or e-mailed to <http://www.jointcommission.org/>

If you have questions about how to file your complaint you may contact the Joint Commission at the toll-free U.S. telephone number: 8:30 AM to 5:00 PM Central Standard Time, weekdays at (800) 994-6610.