

PATIENT RIGHTS AND RESPONSIBILITIES

Patient Rights:

1. The patient has the right to receive considerate and respectful care during EEG services.
2. The patient has the right to privacy regarding all aspects of their EEG study. Discussions about the procedure will be conducted confidentially.
3. The patient is entitled to clear information about the EEG procedures being performed.
4. The patient has the right to expect that all communications and records related to their EEG are kept confidential, except where required by law.
5. The patient has the right to review the EEG report and request further explanation as needed.
6. The patient has the right to be informed of any business relationships between Real Time Tele-Epilepsy Consultants “RTTC”, educational institutions, healthcare providers, or payers that may affect their treatment and care.
7. The patient has the right to review and receive an explanation of any bill for EEG services, regardless of the payment source (if applicable).
8. The patient has the right to voice concerns about the EEG services provided and to have these concerns addressed and resolved when possible.

Patient Responsibilities:

1. The patient is responsible for meeting financial obligations related to the EEG services provided, as applicable.
2. The patient is responsible for following the rules and regulations of the hospital or facility providing treatment, including those related to EEG services.
3. The patient is responsible for providing accurate and complete medical history information to the EEG personnel.